



2225 White Oak Circle, Suite 101
Aurora, IL 60502

March 23, 2020

Employees, Customers, Vendors & Sales Representatives

Re: Essential Business Designation

On March 20, 2020 the Governor of the State of Illinois imposed Executive Order No. 8. This mandate includes, among other things, the order for “non-essential business and operations must cease”. <https://www2.illinois.gov/Documents/ExecOrders/2020/ExecutiveOrder-2020-10.pdf>

According to this Executive order and the recent Department of Homeland Security communication regarding “essential” activities, Hidrostal does fall under the “Essential” category due to our majority of commercial activity in the Water/Wastewater, Oil & Gas, Power Generation and Pharmaceutical sectors.

Based on this, our services are categorized as “Essential” and we will remain open utilizing employee safety policies and procedures in place per U.S. CDC guidelines for COVID-19.

CRITICAL MANUFACTURING

Workers necessary for the manufacturing of materials and products needed for medical supply chains, transportation, energy, communications, food and agriculture, chemical manufacturing, nuclear facilities, the operation of dams, water and wastewater treatment, emergency services, and the defense industrial base.

<https://www.cisa.gov/identifying-critical-infrastructure-during-covid-19>

<https://www.cisa.gov/critical-manufacturing-sector>

Fortunately, our de-centralized systems, including inventory management, drawings & technical information, pump selection, configuration and communications are all cloud based and are particularly suited to the flexible requirements of remote working.

As of today, all employees are present & healthy in our facility and are operating in a ‘normal course of business’ manner filling orders, assembling & testing pumps, refurbishing/repairing customer’s pumps and managing our supply chains. We intend to allow a certain portion of our staff to work remotely and plan to rotate people in this manner to continue to serve our customers & Representatives/Distributors to mitigate disruptions or delays.

Employees have access to this information from both home and our facility and emails and forwarded phone lines should allow for seamless communication with minimal disruption.



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Currently, it is our policy to restrict employee travel. If there is a mission critical matter that requires our attention, this request will be reviewed and will require approval of Hidrostat management.

We have ample inventory and our supply chain is currently operating. Should anything change, we will transparently communicate these updates so that you can plan accordingly.

We recommend you reach out to customers and encourage them to have appropriate inventory of maintenance and critical spare parts so they can continue to operate their mission critical operations.

John P. Kelly